

# Living happily is something we do together!

## House rules for Nachtegaallaan 50 to 66e, Helmond

In an apartment block where people live together, you need clear agreements. Your neighbours and other residents are always nearby. You can hear and see one another, whether you want to or not. Everyone wants to live happily. To make sure this is possible, agreements need to be made. These house rules will ensure you can live together happily.

### Noise

- ✓ Planning long-term DIY projects in your house? Drilling, carpentry and other activities that produce lots of noise should only be performed between 08:00 – 22:00. Are you planning a big project?
- ✓ Make sure to let your neighbours know.
- ✓ Make sure your music is not too loud, and pay attention to the time you listen to or play music.
- ✓ If possible, practise your music using headphones.
- ✓ Wear slippers, socks or soft-soled shoes, especially in the evenings or at night.
- ✓ Planning a party? Make sure to tell your neighbours in advance.
- ✓ Don't let children run and/or play in the lobby or corridors.

### Communal areas

- ✓ Keep all communal areas, such as the lobby, lift, stairwells and corridors, clean and empty.
- ✓ Do not leave any personal items, waste paper, bicycles, scooters, (general) waste or messes in communal areas. Even in areas where you think they won't hinder anybody.
- ✓ This way, you can keep things tidy together and ensure the escape routes are clear in case of emergency.
- ✓ You can only install or place decorations or plants with the express permission of Bergopwaarts.
- ✓ Smoking in communal areas is prohibited. This also goes for e-cigarettes.

### Safety

- ✓ Keep out unwanted visitors. Do not open your door to strangers.
- ✓ Always properly lock the entrance and storage areas. Never leave doors ajar or propped open.
- ✓ The stairwell is a fire compartment. Make sure not to block these access doors, and never leave them open.
- ✓ It is not allowed to store hazardous or (highly) flammable substances in your apartment or storage. Small amounts for household use are allowed, however.
- ✓ Open flame, for a BBQ or brazier, for instance, is not allowed anywhere in the building. Not even on your own balcony or in your apartment.
- ✓ Your apartment is equipped with smoke detectors. Regularly check whether these are still functional. If necessary, replace the batteries in time.

## Balcony

- ✓ Take care of your balcony and keep it in good order!
- ✓ Make sure to hang your laundry on the inside of your balcony.
- ✓ Do not toss food remains or waste over the edge. This is to prevent vermin, among other things.
- ✓ The balcony should not be used as a toilet for dogs.
- ✓ Likewise, the balcony should not be used as a storage space for crates of beer or bulky household waste.

## Window coverings

- ✓ Only install appropriate window coverings, like curtains, roller blinds, Roman blinds or slat blinds.
- ✓ Materials like (adhesive) plastic, newspapers, paper, pieces of cloth or flags are not allowed. Never directly stick materials to the façade glazing, as this may cause the glass to break.

## Pets

- ✓ Pets can bring great joy to your household. To prevent any nuisances, you are allowed a maximum of two pets (dogs and/or cats).
- ✓ Cats should be kept inside, and dogs should be kept on a short leash when you walk them.
- ✓ Did your dog defecate in the building, on the pavement or in the parking lot by accident? Make sure to clean this up immediately.
- ✓ Keep in mind that some people are scared of dogs.
- ✓ Make sure your pet doesn't bother anyone.
- ✓ Keeping animals in a commercial capacity is not allowed.

## Household waste disposal

- ✓ The Helmond Municipality will pick up household waste on set days. General waste and waste paper should be separated and placed in the subterranean waste containers. There are separate containers for PMD (plastics, metals and drink cartons).
- ✓ Never flush greasy and/or chemical products down the toilet or drain. This includes gravy, frying fat, cat litter and waste. These substances will adhere to the sides of the sewer and are the main cause of blockages.

## Bicycles, scooters and mopeds

- ✓ Place your bicycle and/or scooter in the designated storage area or bicycle racks.
- ✓ Make sure to switch off the engine of your scooter or moped when entering the building.
- ✓ It is not allowed to place your scooter in your apartment, the communal spaces or your balcony.

## **Parking lot**

- ✓ The car parking lot is the property of Bergopwaarts. This area is not enclosed.
- ✓ No parking lots are allocated to the residences, which means you have no right to a (fixed) parking lot.
- ✓ Make sure to neatly park your car within the parking space. Avoid blocking the pavement and/or walkways.

## **Satellite dishes**

You can only place a satellite dish or transmitter mast in consultation with and with permission from Bergopwaarts.

## **Solve problems together!**

Are you bothered by the behaviour of one of your fellow residents? Talk to them first, and calmly explain the issue. This is often the best way to solve problems. Living happily is something you do together. If the nuisance continues after your talk, please contact one of our Living Consultants.

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